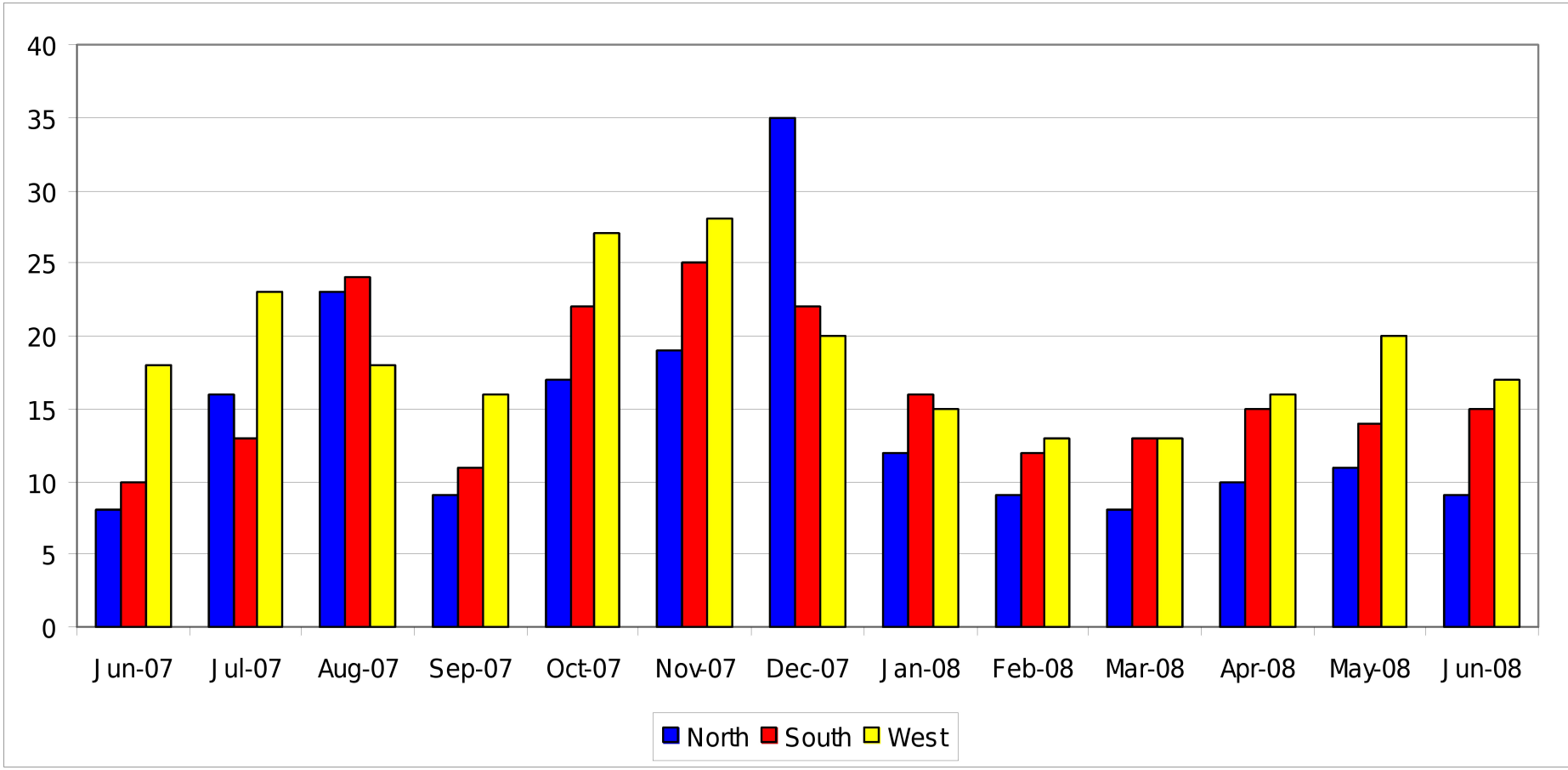
Process Health Indicators

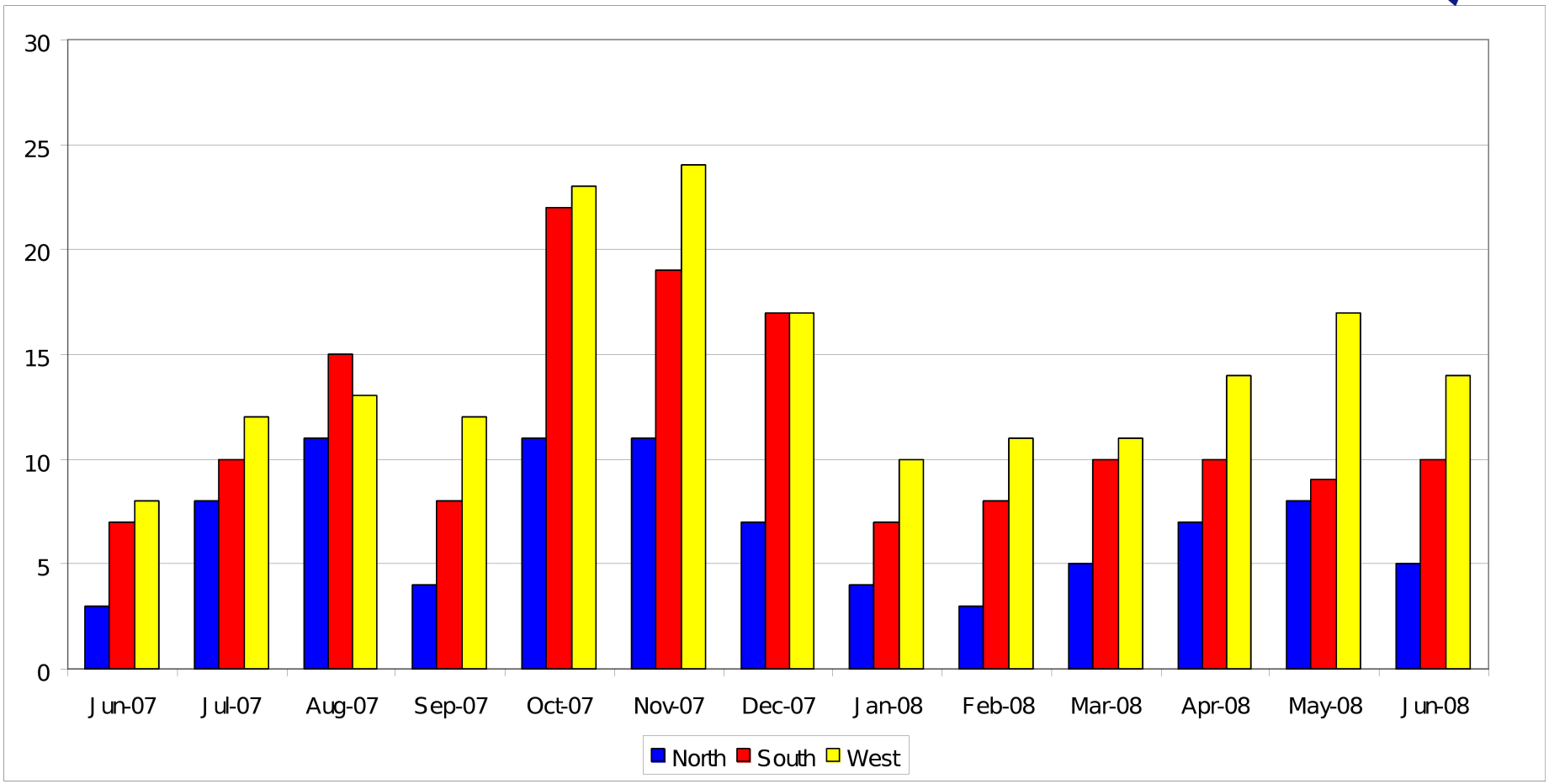
June 2008

Average Age of Contract Input Cases in Process



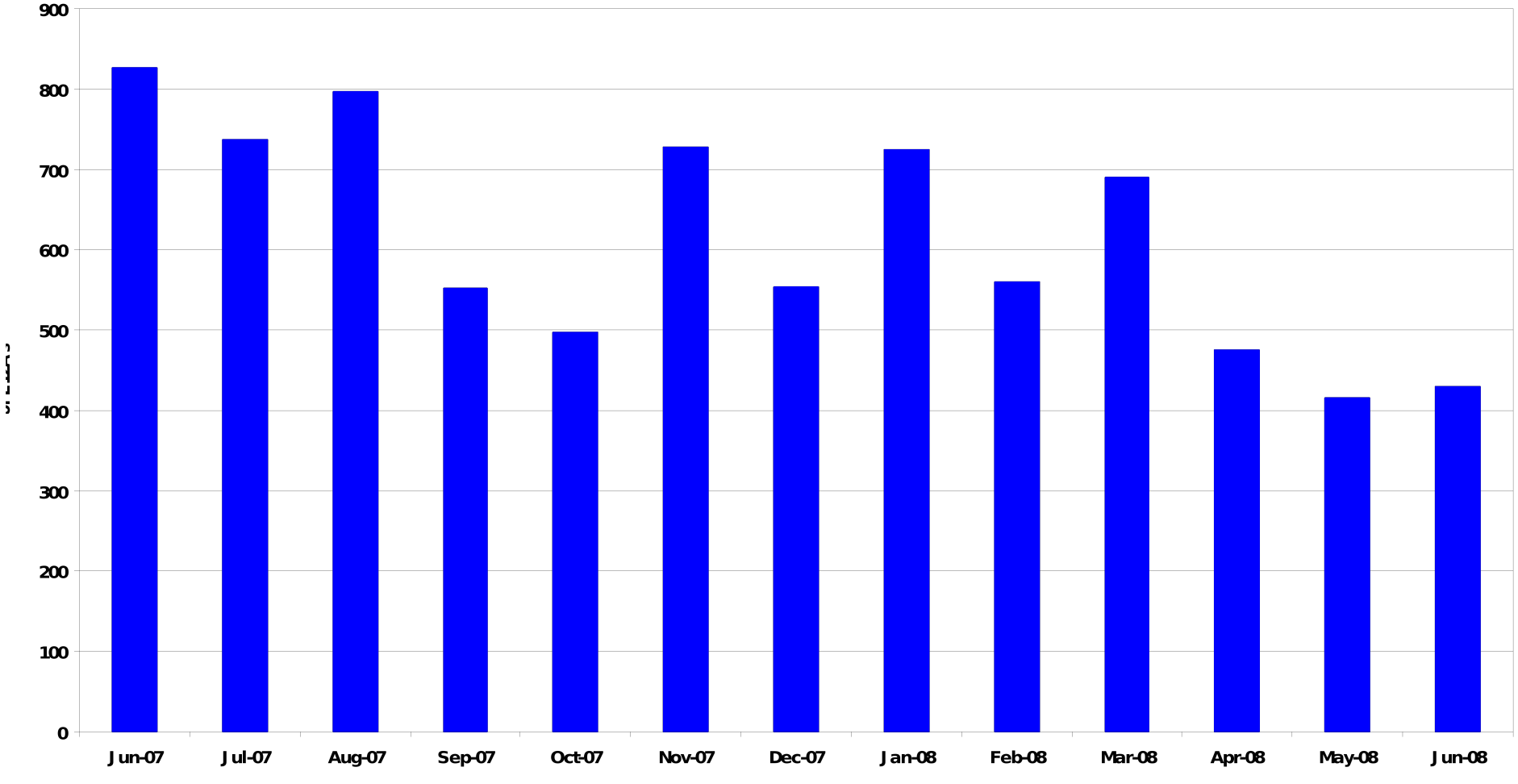
North	8	16	23	9	17	19	35	12	9	8	10	11	9
South	10	13	24	11	22	25	22	16	12	13	15	14	15
West	18	23	18	16	27	28	20	15	13	13	16	20	17

Average Age of Contract Input Cases in Process less 1716's



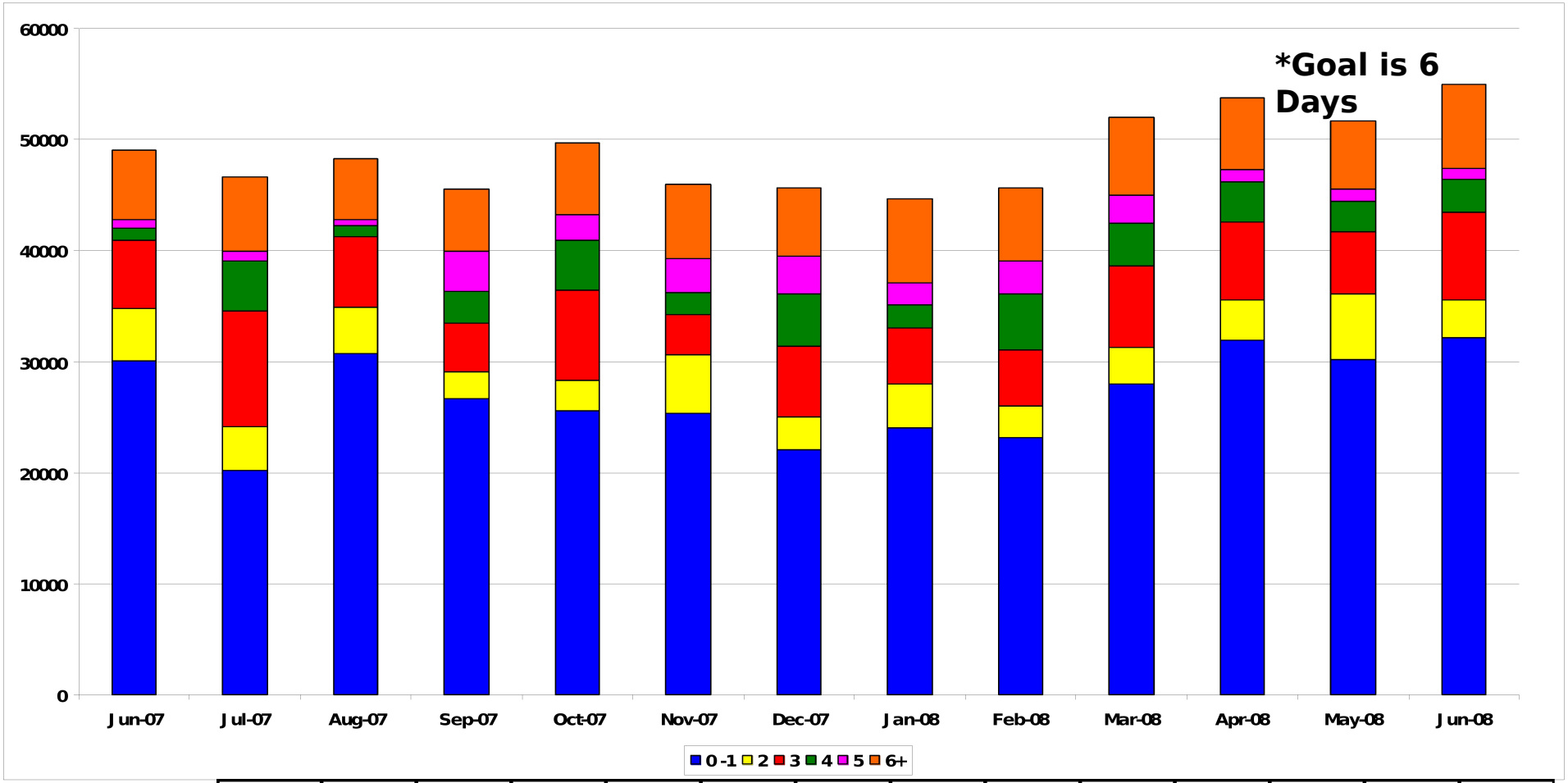
North	3	8	11	4	11	11	7	4	3	5	7	8	5
South	7	10	15	8	22	19	17	7	8	10	10	9	10
West	8	12	13	12	23	24	17	10	11	11	14	17	14

Invoices Rejected Due to Lack of DD250 Distribution



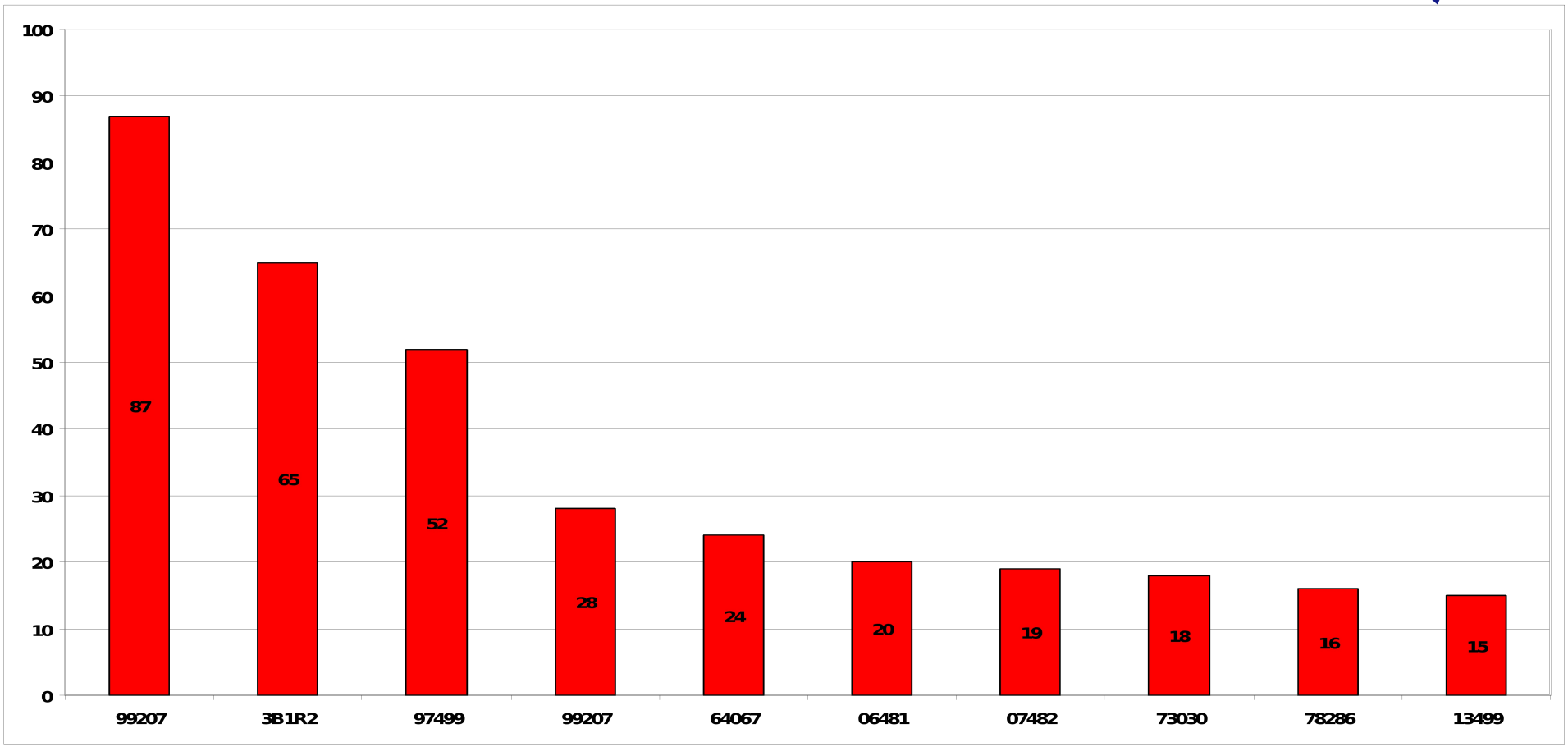
Month	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Total # of E12A's	826	737	796	552	497	728	554	725	560	690	475	415	430
Total Processed	41292	46854	39270	37137	47297	38160	31254	93070	40854	33058	52623	43991	38393
% of Reiects	2.0%	1.6%	2.0%	1.5%	1.1%	1.9%	1.8%	0.8%	1.4%	2.1%	0.9%	0.9%	1.1%

Source Acceptance Processing Time



# of Days	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
0 -1	30009	20234	30695	26676	25555	25369	22037	24075	23153	28013	31899	30151	32155
2	4739	3910	4239	2341	2708	5198	2938	3909	2859	3195	3625	5943	3377
3	6149	10457	6322	4450	8137	3707	6375	4990	5042	7414	7006	5594	7861
4	1165	4477	954	2822	4520	1908	4692	2107	5073	3854	3691	2746	2983
5	749	801	590	3630	2294	3140	3428	2023	2892	2473	1027	1081	956
6+	6209	6768	5461	5573	6527	6598	6200	7511	6581	7054	6551	6147	7568
% > 6 Days	12.7%	14.5%	11.3%	12.3%	13.1%	14.4%	13.6%	16.8%	14.4%	13.6%	12.2%	11.9%	13.8%
Avg # of Days	12.3	21.6	13.7	10.5	11.5	11.7	8.7	21.1	14.6	37.3	32.6	13.2	17.3

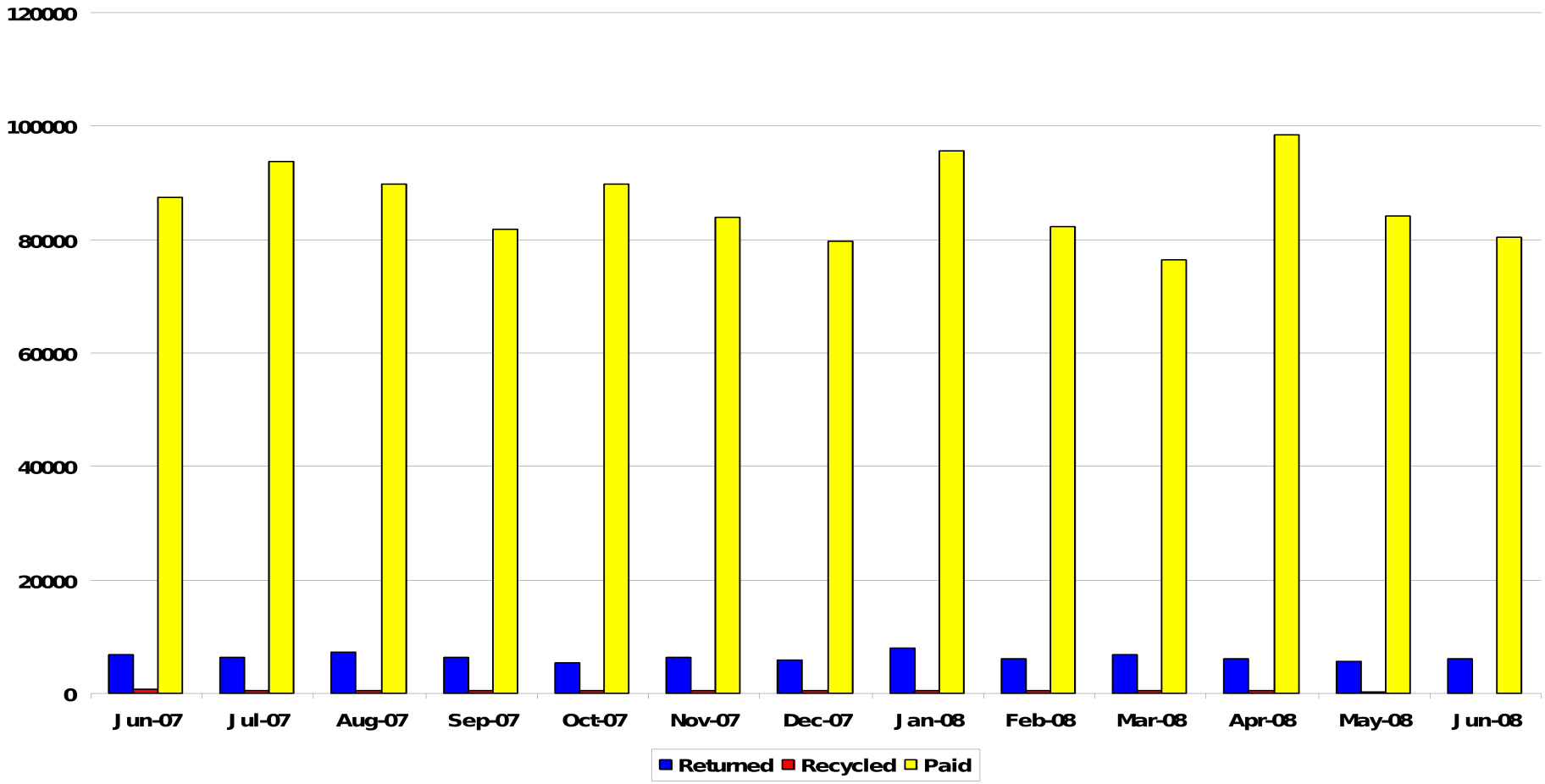
Number of E-12-A's by Contractor



CAGE	CONTRACTOR	#of E 12 A's
99207	GENERAL ELECTRIC COMPANY	87
3B1R2	BELL BOEING LT PROJECT OFFIC	65
97499	BELL HELICOPTER TEXTRON INC.	52
99207	GENERAL ELECTRIC COMPANY.	28
64067	NISH	24
06481	NORTHROP GRUMMAN GUIDANCE &	20
07482	GENERAL ELECTRIC COMPANY	19
73030	HAMILTON SUNDSTRAND CORP	18
78286	SIKORSKY AIRCRAFT CORP	16
13499	ROCKWELL COLLINS INC.	15

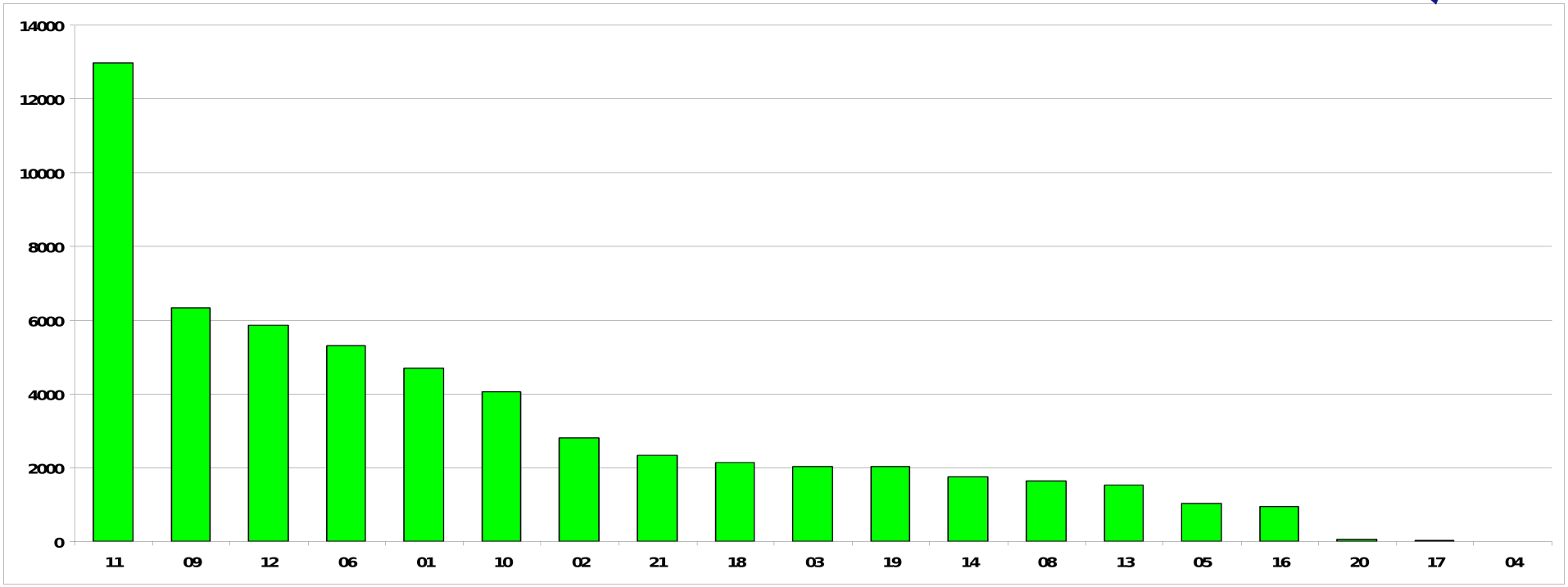
*(Sep. – June) Data

Invoices Processed



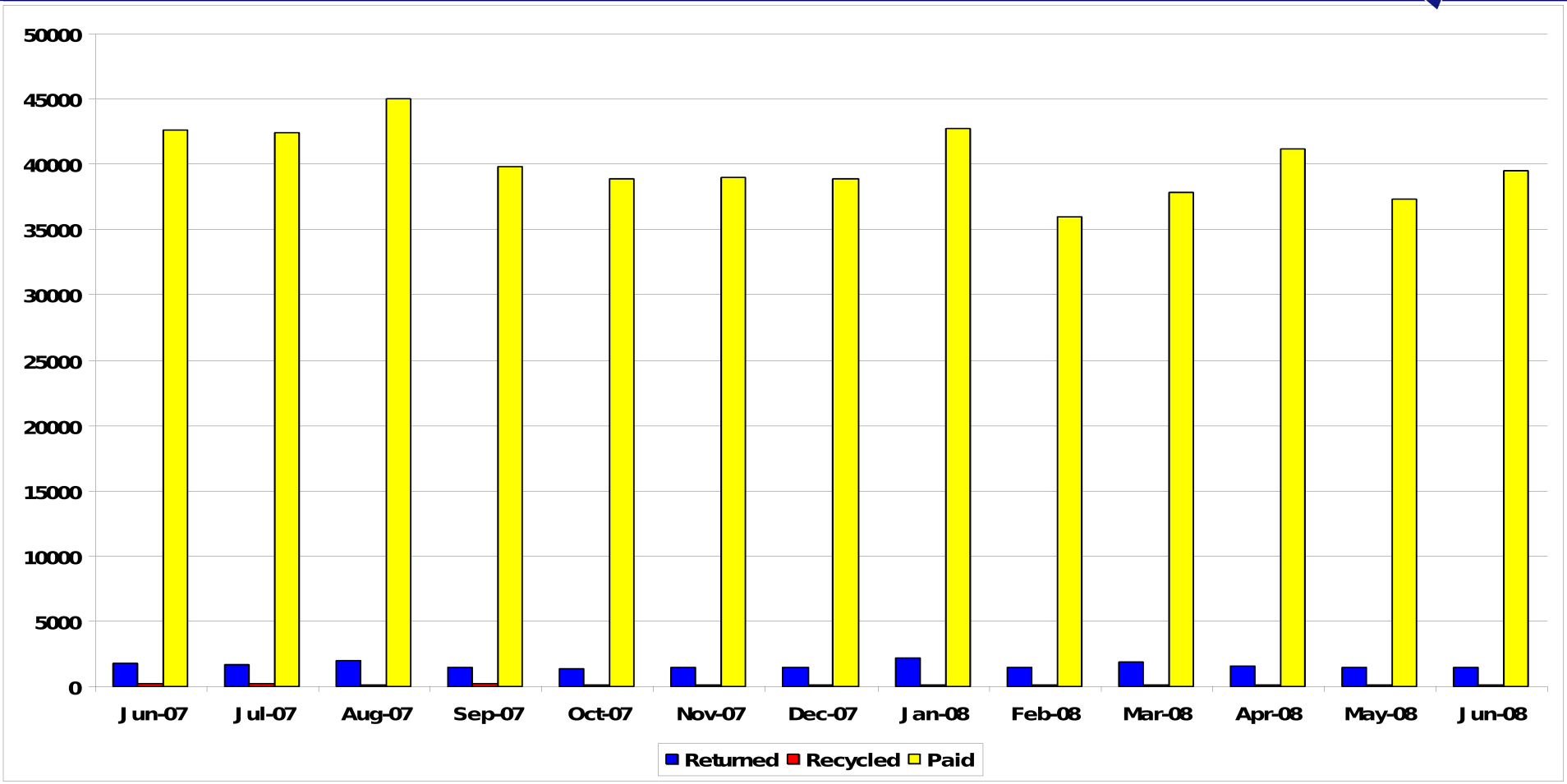
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	6735	6445	7250	6222	5505	6423	5956	7938	6161	6845	6016	5684	6002
Recycled	586	581	519	573	395	467	419	444	458	363	415	314	308
Paid	87463	93842	89868	81720	89668	84002	79636	95690	82348	76332	98381	84098	80467
% Returned	7.1%	6.4%	7.4%	7.0%	5.8%	7.1%	6.9%	7.6%	6.9%	8.2%	5.7%	6.3%	6.9%
% Recycled	0.6%	0.6%	0.5%	0.6%	0.4%	0.5%	0.5%	0.4%	0.5%	0.4%	0.4%	0.3%	0.4%

Invoices Returned / Recycled



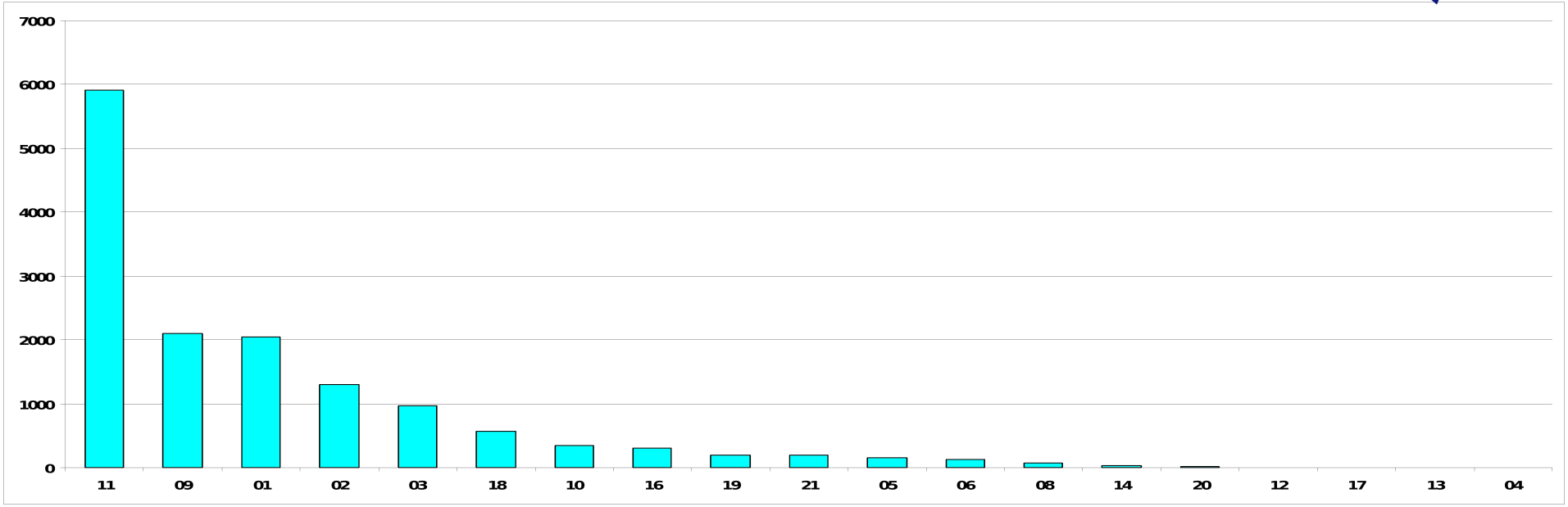
E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
11	Not Billed IAW Contract	1290	1564	1439	1776	1291	1440	1571	1263	1333				12967
09	Returned per Instructions	553	845	648	835	687	803	670	532	749				6322
12	Error on DD 250 Invoice	597	799	604	864	657	775	575	509	485				5865
06	Shipment # Missing or Incorrect	375	419	354	858	695	776	582	613	638				5310
01	DFAS Not Paying Office	451	538	497	639	542	574	423	494	524				4682
10	Item # Requires Verification	389	412	413	538	364	473	435	542	480				4046
02	Awaiting Definitizing Mod	270	311	444	428	291	331	277	268	181				2801
21	Electronic Invoice Submission Required	289	227	344	262	254	273	217	237	239				2342
18	Duplicate of an Unpaid Invoice	331	247	182	248	241	232	213	155	282				2131
03	Contract # on Invoice Missing or Invalid	215	203	224	521	185	218	170	146	144				2026
19	Other	184	219	174	228	211	241	257	191	313				2018
14	Unauthorized Overshipment	167	207	217	240	205	197	166	204	160				1763
08	Requires Invoice Approval	156	152	157	224	247	166	175	206	164				1647
13	Inspection/Acceptance Problem	108	185	133	169	197	204	169	187	173				1525
05	Duplicate Number	117	89	117	105	87	133	105	127	137				1017
16	DFAS Recycled	311	300	322	0	0	0	0	0	0				933
20	Contractor not Active/Registered in CCR	11	5	4	3	6	8	4	10	0				51
17	Transporation	2	1	5	0	1	1	7	0	0				17
04	Insufficient Copies				0	0	0	0	0	0				0
Total		5816	6723	6278	7938	6161	6845	6016	5684	6002	0	0	0	57463

Cost Vouchers Processed



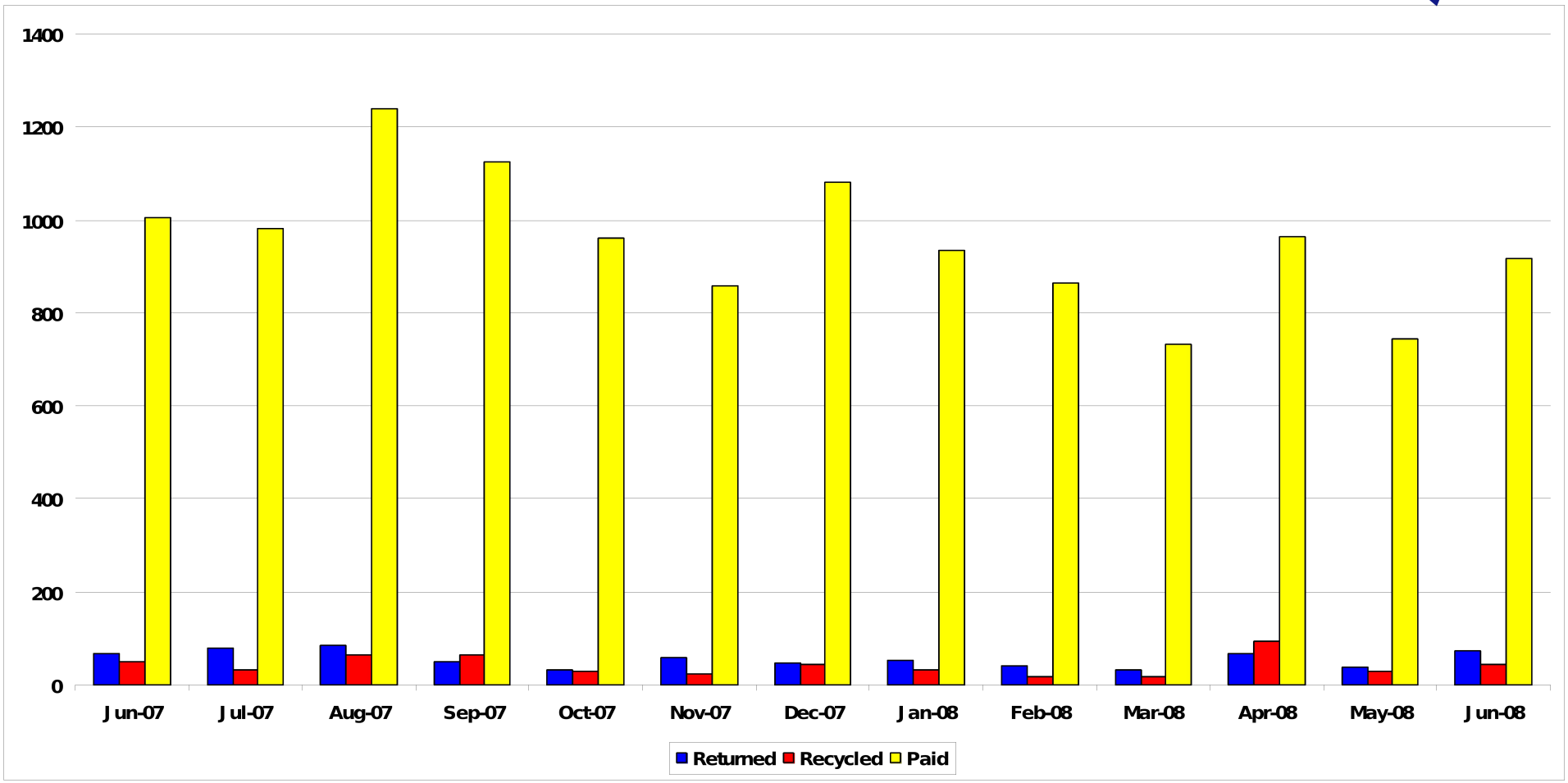
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	1792	1646	1964	1436	1321	1475	1404	2135	1495	1858	1554	1431	1419
Recycled	192	189	152	190	127	129	147	124	123	90	152	105	96
Paid	42596	42395	44998	39856	38887	38997	38911	42733	36014	37878	41121	37302	39531
% Returned	4.0%	3.7%	4.2%	3.5%	3.3%	3.6%	3.5%	4.7%	4.0%	4.7%	3.6%	3.7%	3.5%
% Recycled	0.4%	0.4%	0.3%	0.5%	0.3%	0.3%	0.4%	0.3%	0.3%	0.2%	0.4%	0.3%	0.2%

Cost Vouchers Returned / Recycled



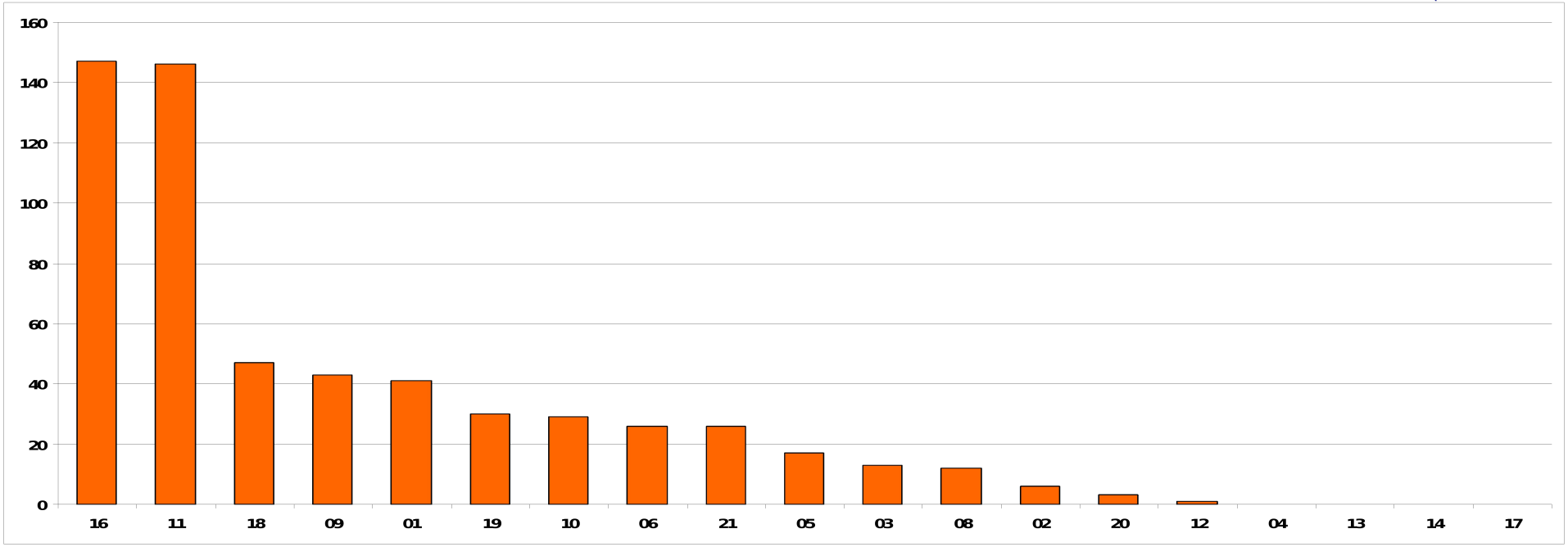
E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
11	Not Billed IAW Contract	589	706	628	771	620	687	713	598	596				5908
09	Returned per Instructions	179	194	170	302	206	333	238	208	271				2101
01	DFAS Not Paying Office	181	203	179	279	223	301	173	257	248				2044
02	Awaiting Definitizing Mod	145	162	173	171	141	166	151	146	49				1304
03	Contract # on Invoice Missing or Invalid	60	70	107	386	89	102	62	53	44				973
18	Duplicate of an Unpaid Invoice	75	55	44	57	77	74	89	49	48				568
10	Item # Requires Verification	21	16	29		34	92	37	57	60				346
16	DFAS Recycled	107	79	117		0	0	0	0	0				303
19	Other	11	18	8	19	13	39	22	20	38				188
21	Electronic Invoice Submission Required	25	19	25	19	29	21	20	12	17				187
05	Duplicate Number	15	9	23	17	18	17	22	15	20				156
06	Shipment # Missing or Incorrect	7	13	11	23	14	14	11	10	19				122
08	Requires Invoice Approval	4	3	3	7	21	4	10	4	8				64
14	Unauthorized Overshipment	3	5	2	9	4	3	3	1	1				31
20	Contractor not Active/Registered in CCR	4	1	1	2	5	2	3	1	0				19
12	Error on DD 250 Invoice	2	1			0	2	0	0	0				5
17	Transporation			1		1	0	0	0	0				2
13	Inspection/Acceptance Problem					0	1	0	0	0				1
04	Insufficient Copies					0	0	0	0	0				0
Total		1428	1554	1521	2062	1495	1858	1554	1431	1419	0	0	0	14322

Final Cost Vouchers Processed



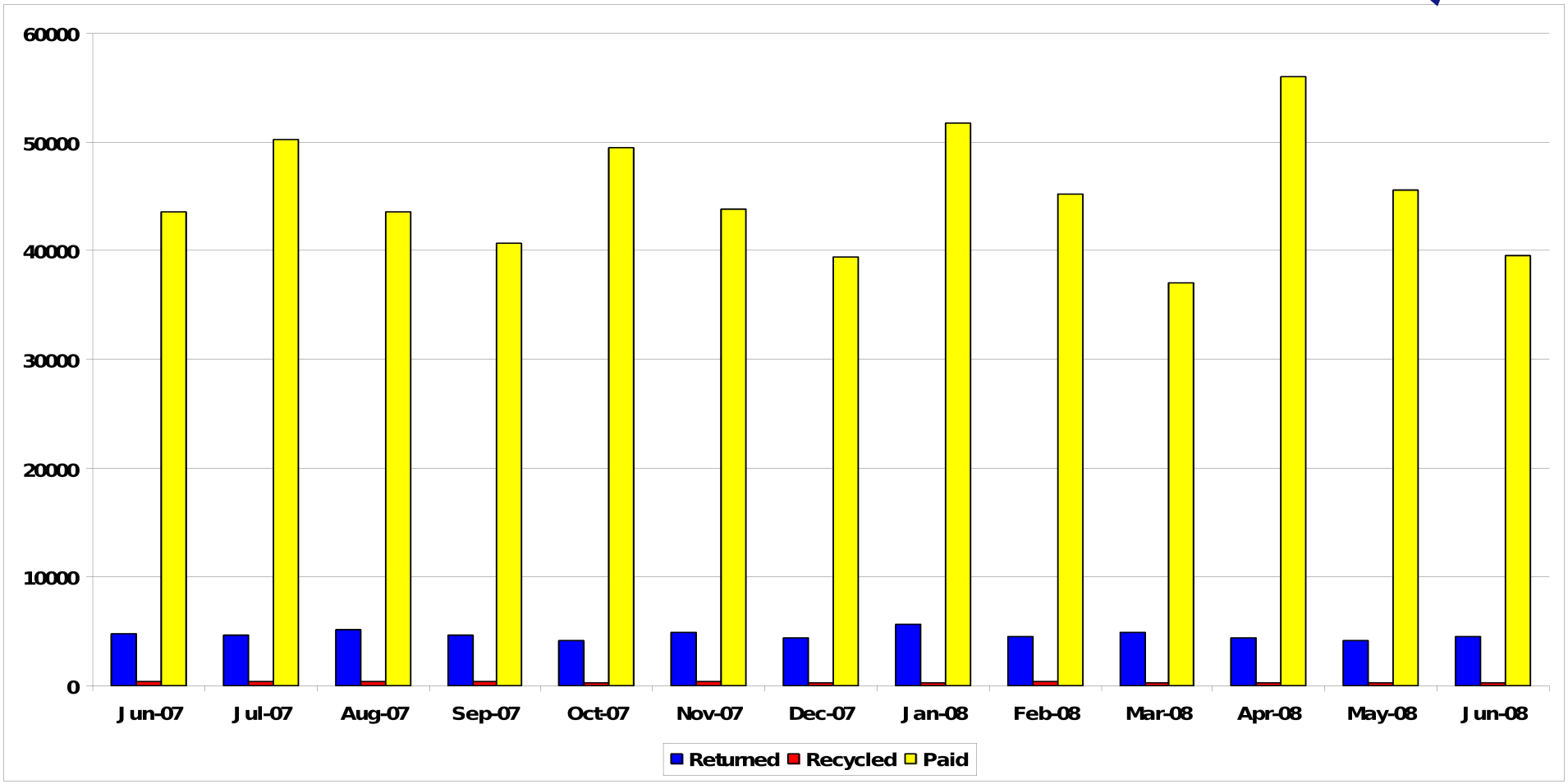
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	67	79	84	50	31	59	48	53	40	33	66	38	72
Recycled	50	32	63	65	29	24	44	31	19	19	95	28	45
Paid	1005	982	1238	1126	960	857	1080	933	865	732	965	745	918
% Returned	6.0%	7.2%	6.1%	4.0%	3.0%	6.3%	4.1%	5.2%	4.3%	4.2%	5.9%	4.7%	7.0%
% Recycled	4.5%	2.9%	4.5%	5.2%	2.8%	2.6%	3.8%	3.0%	2.1%	2.4%	8.4%	3.5%	4.3%

Final Cost Vouchers Returned / Recycled



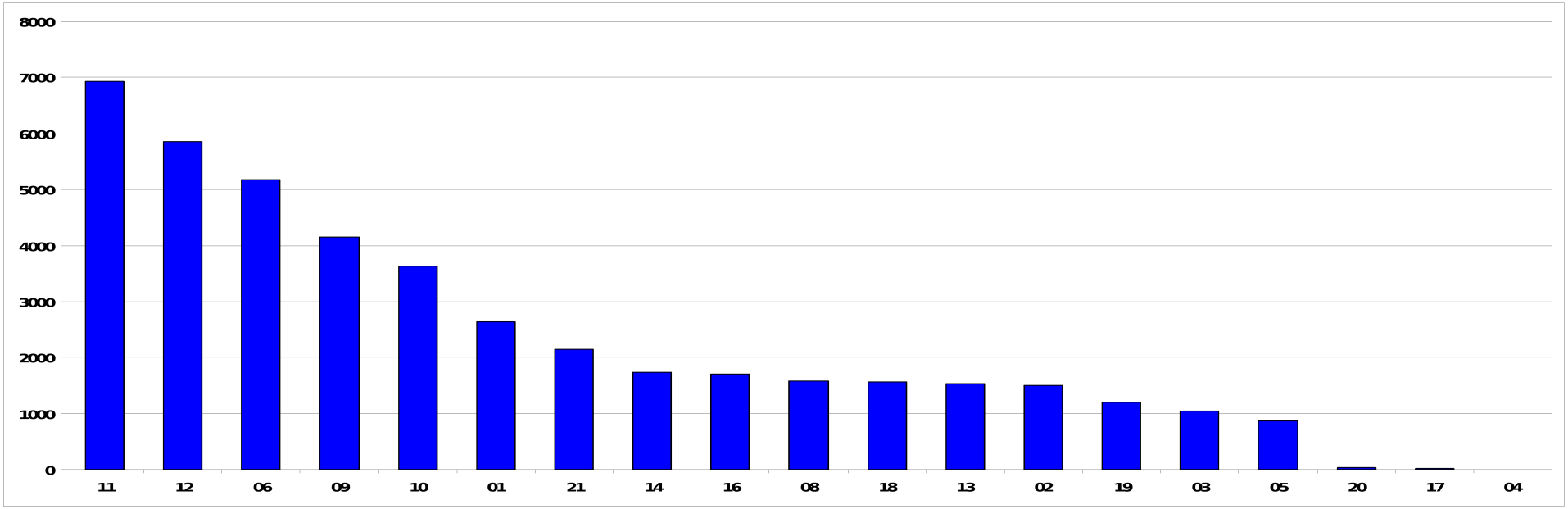
E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
16	DFAS Recycled	17	17	23	21	14	13	12	14	16				147
11	Not Billed IAW Contract	3	41	21	28	10	7	15	6	15				146
18	Duplicate of an Unpaid Invoice	9	5	4		2	2	15	3	7				47
09	Returned per Instructions	2	4	1	6	8	3	7	4	8				43
01	DFAS Not Paying Office	4	3	1	3	8	4	8	7	3				41
19	Other	1	3	3	3	2	2	6	4	6				30
10	Item # Requires Verification	2		1	6	1	3	1	5	10				29
06	Shipment # Missing or Incorrect	2		1	2	0	1	5	3	12				26
21	Electronic Invoice Submission Required	1	1	1	2	1	7	6	2	5				26
05	Duplicate Number	2	1	11		2	1	0	0	0				17
03	Contract # on Invoice Missing or Invalid		1	3	2	1	2	2	1	1				13
08	Requires Invoice Approval	2			1	3	0	0	1	5				12
02	Awaiting Definitizing Mod	1		1		2	1	0	1	0				6
20	Contractor not Active/Registered in CCR	1				0	0	1	1	0				3
12	Error on DD 250 Invoice	1				0	0	0	0	0				1
04	Insufficient Copies					0	0	0	0	0				0
13	Inspection/Acceptance Problem					0	0	0	0	0				0
14	Unauthorized Overshipment					0	0	0	0	0				0
17	Transporation					0	0	0	0	0				0
Total		48	76	71	74	54	46	78	52	88	0	0	0	587

Commercial Invoices Processed



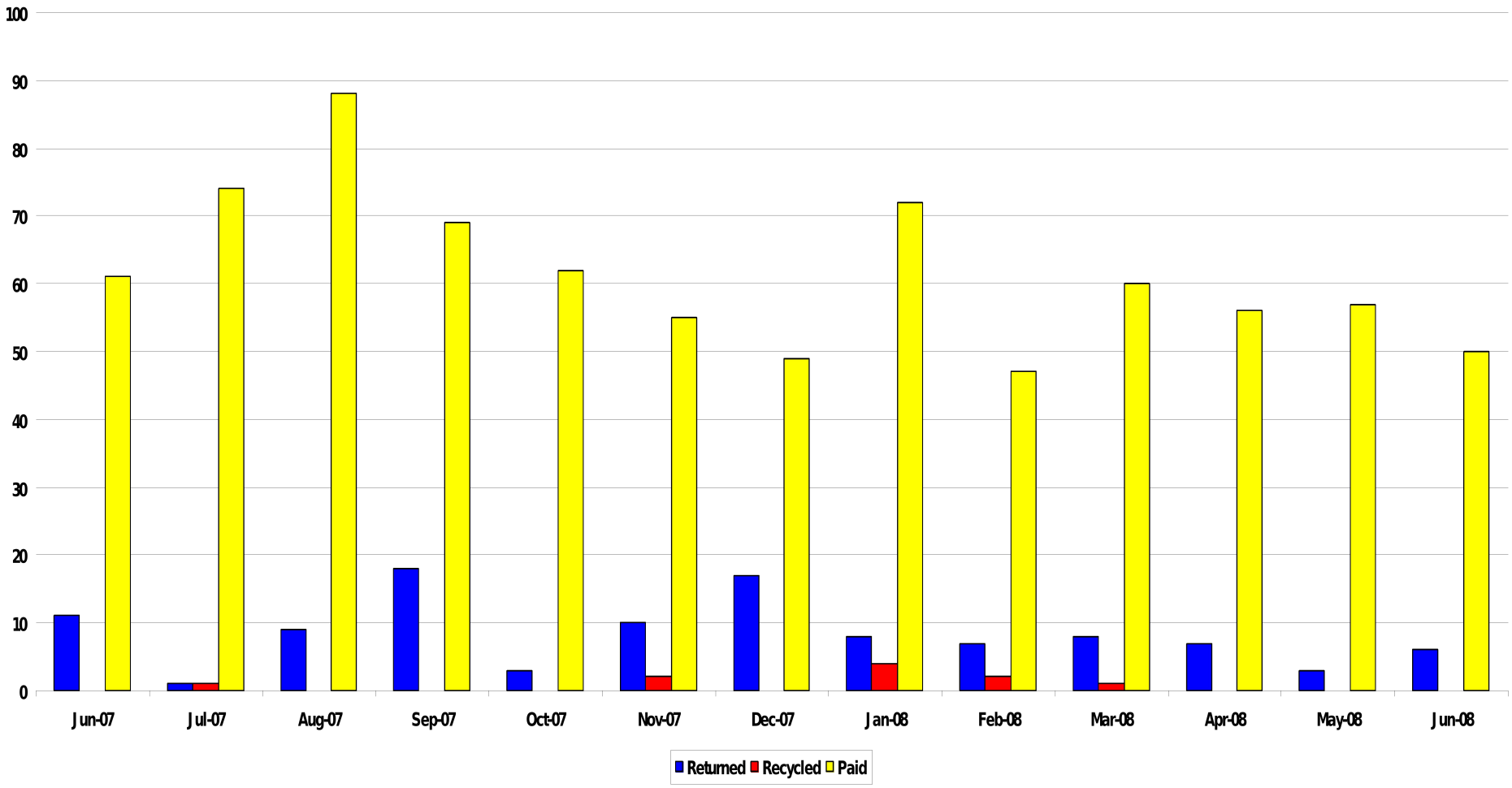
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	4812	4706	5177	4674	4111	4851	4445	5704	4557	4856	4357	4167	4501
Recycled	393	384	366	380	268	335	270	312	333	270	261	209	210
Paid	43536	50187	43506	40648	49459	43785	39393	51742	45156	37080	55978	45591	39530
% Returned	9.9%	8.5%	10.6%	10.2%	7.6%	9.9%	10.1%	9.9%	9.1%	11.5%	7.2%	8.3%	10.2%
% Recycled	0.8%	0.7%	0.7%	0.8%	0.5%	0.7%	0.6%	0.5%	0.7%	0.6%	0.4%	0.4%	0.5%

Commercial Invoices Returned / Recycled



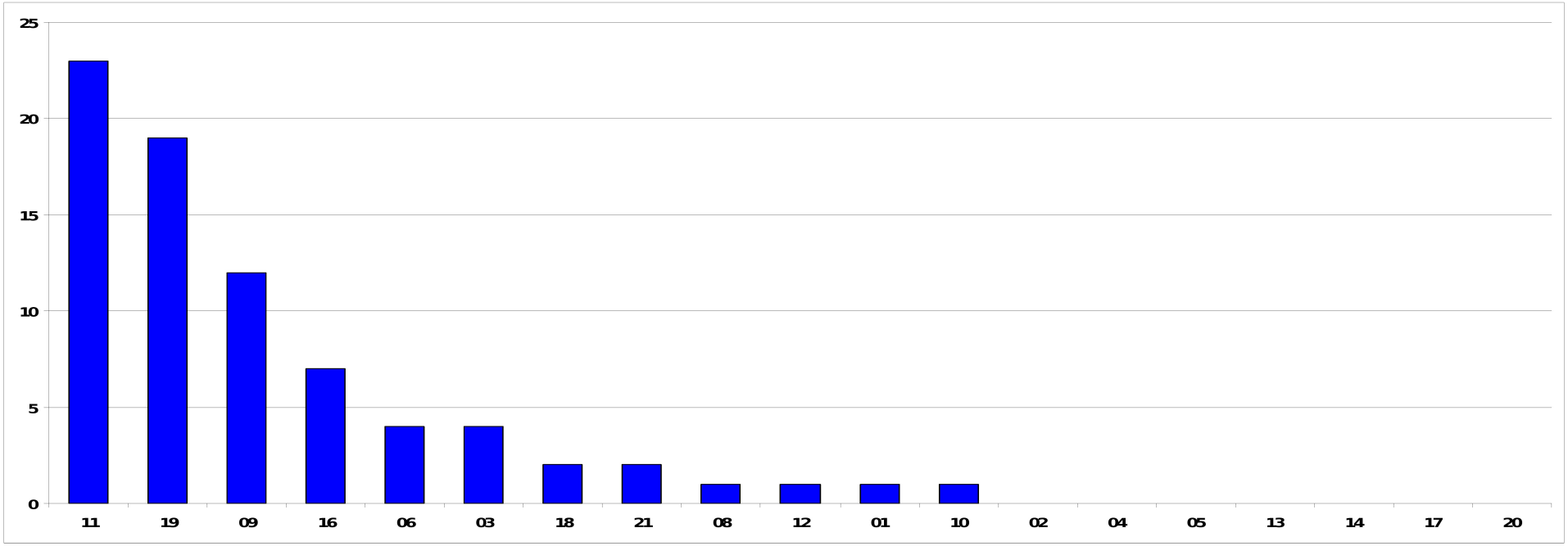
	E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
COM11	11	Not Billed IAW Contract	693	840	791	989	662	737	839	649	727				6927
COM12	12	Error on DD 250 Invoice	595	797	604	864	657	773	575	509	485				5859
COM06	06	Shipment # Missing or Incorrect	367	403	340	833	681	756	570	603	617				5170
COM09	09	Returned per Instructions	367	642	471	524	471	460	424	318	470				4147
COM10	10	Item # Requires Verification	368	396	384	465	330	381	397	485	420				3626
COM01	01	DFAS Not Paying Office	270	333	317	359	317	272	249	236	276				2629
COM21	21	Electronic Invoice Submission Required	264	208	319	243	223	252	197	225	222				2153
COM14	14	Unauthorized Overshipment	164	202	215	231	201	194	163	203	159				1732
COM16	16	DFAS Recycled	204	218	204	212	226	169	170	152	144				1699
COM08	08	Requires Invoice Approval	152	148	154	217	225	162	165	202	156				1581
COM18	18	Duplicate of an Unpaid Invoice	256	192	137	191	164	158	124	106	232				1560
COM13	13	Inspection/Acceptance Problem	108	185	133	169	197	203	169	187	173				1524
COM02	02	Awaiting Definitizing Mod	125	149	271	257	150	165	126	122	130				1495
COM19	19	Other	116	140	93	140	113	105	160	109	217				1193
COM03	03	Contract # on Invoice Missing or Invalid	155	131	117	133	96	115	108	93	100				1048
COM05	05	Duplicate Number	102	80	93	88	69	116	83	112	117				860
COM20	20	Contractor not Active/Registered in CCR	7	4	2	1	1	6	1	8	0				30
COM17	17	Transporation	2	1	4	0	0	1	7	0	0				15
COM04	04	Insufficient Copies					0	0	0	0	0				0
	Total		4315	5069	4649	5916	4783	5025	4527	4319	4645	0	0	0	43248

Commercial Financing Invoices Processed



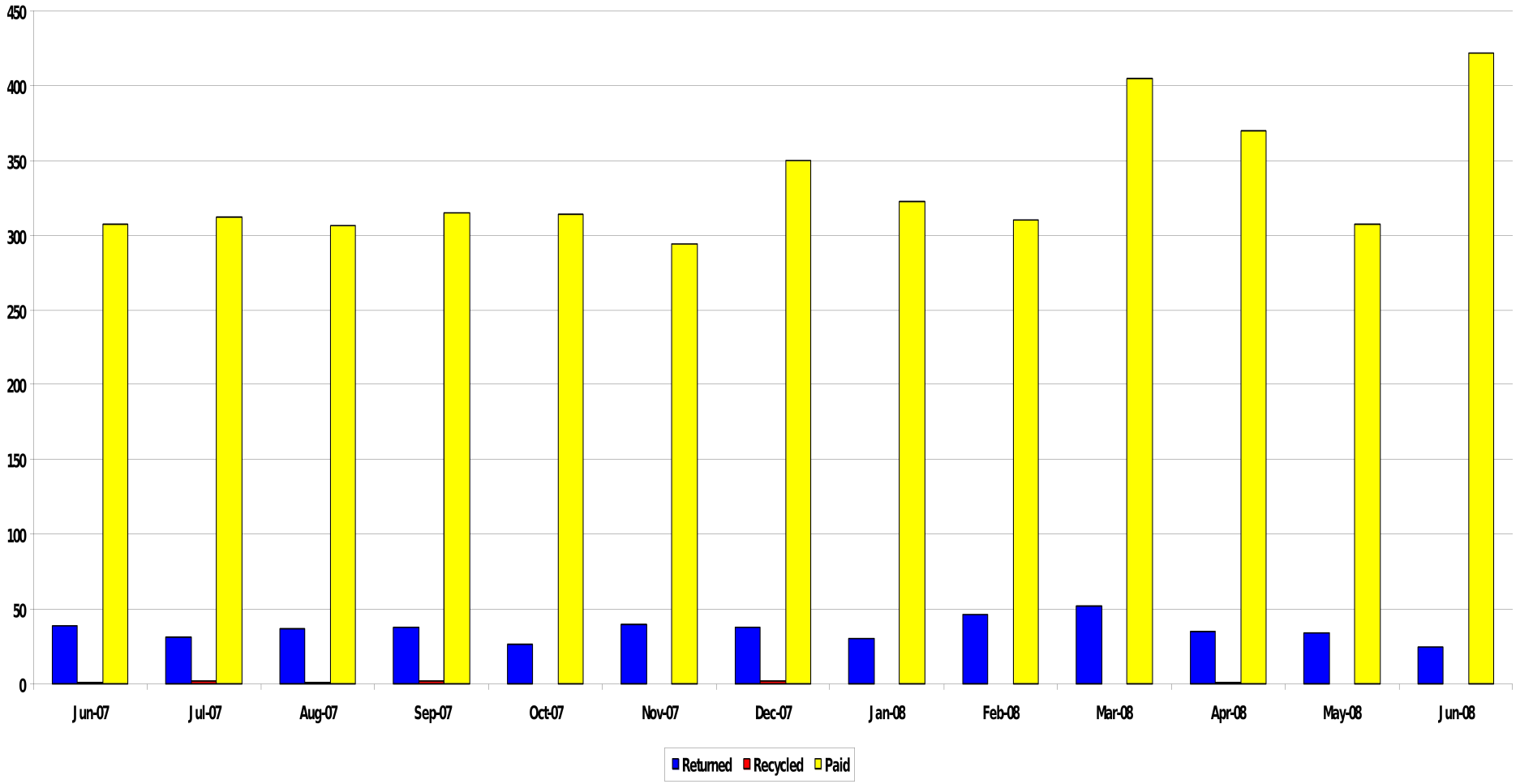
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	11	1	9	18	3	10	17	8	7	8	7	3	6
Recycled	0	1	0	0	0	2	0	4	2	1	0	0	0
Paid	61	74	88	69	62	55	49	72	47	60	56	57	50
Avg $ CFI's	$2,363,666.25	$1,649,783.73	$950,171.88	$1,776,070.34	$1,811,966.09	$1,605,718.31	$2,277,053.66	$1,526,105.56	$2,289,674.92	$2,126,190.36	$1,740,883.32	$786,107.08	$2,181,814.87
% Returned	15.3%	1.3%	9.3%	20.7%	4.6%	14.9%	25.8%	9.5%	12.5%	11.6%	11.1%	5.0%	10.7%
% Recycled	0.0%	1.3%	0.0%	0.0%	0.0%	3.0%	0.0%	4.8%	3.6%	1.4%	0.0%	0.0%	0.0%

Commercial Financing Returned / Recycled



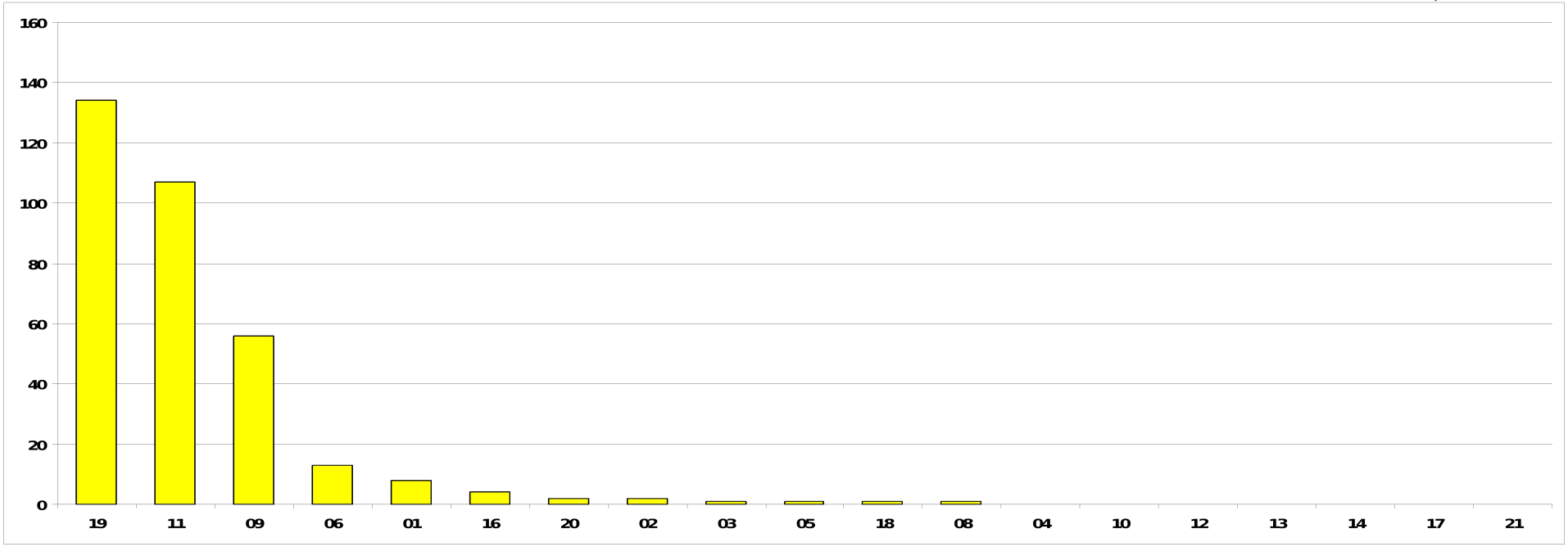
E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
11	Not Billed IAW Contract		2	11	3	2	2	1	1	1				23
19	Other	2	1	3	2	3	3	4	1	0				19
09	Returned per Instructions		4	2	1	0	1	1	1	2				12
16	DFAS Recycled		2		4	0	1	0	0	0				7
06	Shipment # Missing or Incorrect	1		1		0	1	0	0	1				4
03	Contract # on Invoice Missing or Invalid		1		2	0	1	0	0	0				4
18	Duplicate of an Unpaid Invoice					0	0	0	0	2				2
21	Electronic Invoice Submission Required					2	0	0	0	0				2
08	Requires Invoice Approval		1			0	0	0	0	0				1
12	Error on DD 250 Invoice		1			0	0	0	0	0				1
01	DFAS Not Paying Office				1	0	0	0	0	0				1
10	Item # Requires Verification					0	0	1	0	0				1
02	Awaiting Definitizing Mod					0	0	0	0	0				0
04	Insufficient Copies					0	0	0	0	0				0
05	Duplicate Number					0	0	0	0	0				0
13	Inspection/Acceptance Problem					0	0	0	0	0				0
14	Unauthorized Overshipment					0	0	0	0	0				0
17	Transporation					0	0	0	0	0				0
20	Contractor not Active/Registered in CCR					0	0	0	0	0				0
Total		3	12	17	13	7	9	7	3	6	0	0	0	77

PBP Requests Processed



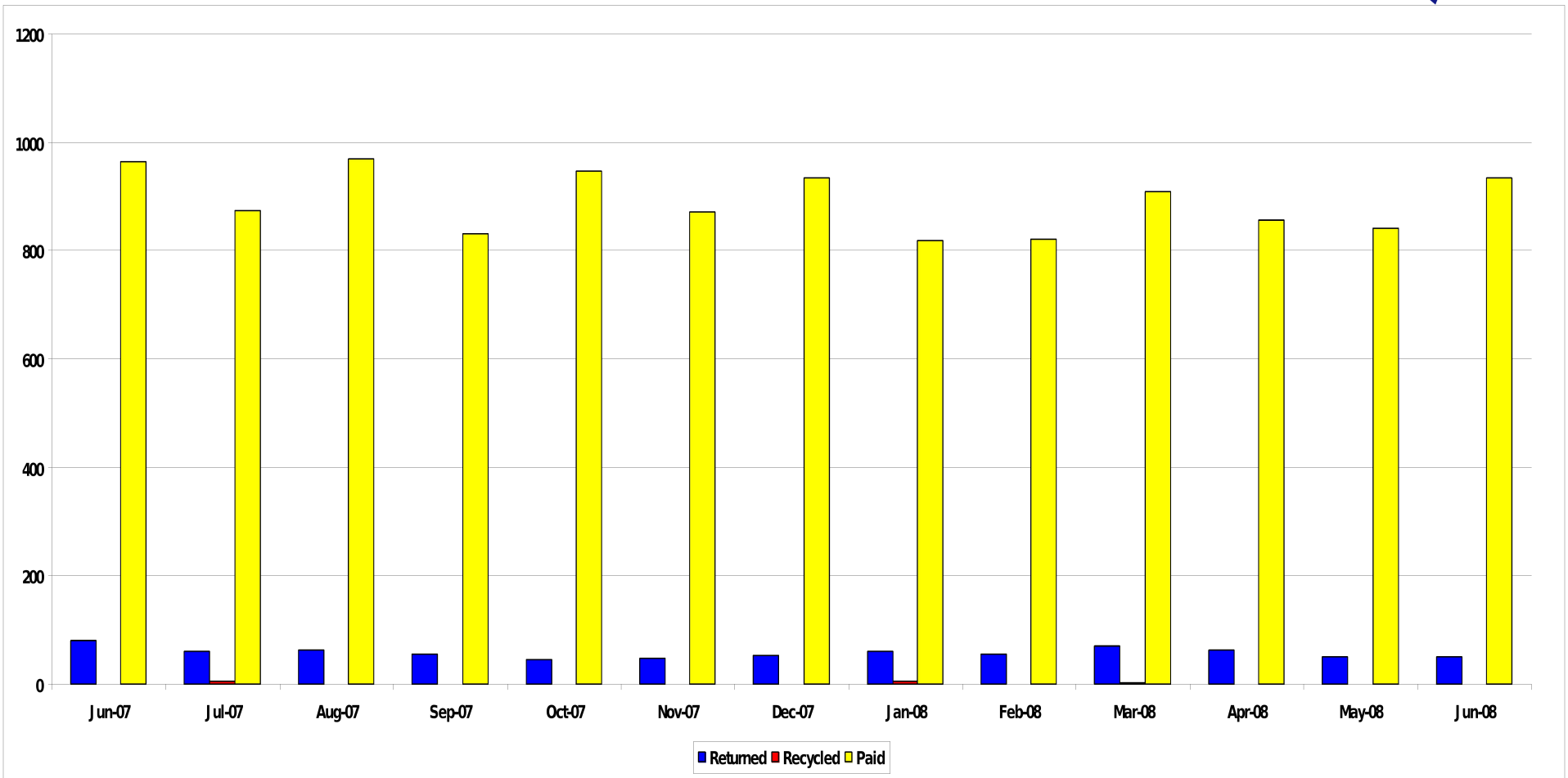
	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	39	31	37	38	26	40	38	30	46	52	35	34	25
Recycled	1	2	1	2	0	0	2	0	0	0	1	0	2
Paid	307	312	306	315	314	294	350	322	310	405	370	307	422
Avg $ PBP's	$5,153,571.80	$6,113,804.94	$6,709,645.37	$6,260,767.47	$5,346,301.70	$6,432,558.02	$6,965,164.11	$4,785,979.59	$6,226,900.57	$6,465,327.34	$4,619,558.15	$5,462,040.90	$7,300,407.82
% Returned	11.2%	9.0%	10.8%	10.7%	7.6%	12.0%	9.7%	8.5%	12.9%	11.4%	8.6%	10.0%	5.6%
% Recycled	0.3%	0.6%	0.3%	0.6%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.2%	0.0%	0.4%

PBP Requests Returned / Recycled



E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
19	Other	13	14	19	7	26	25	8	14	8				134
11	Not Billed IAW Contract	6	16	9	13	7	14	18	15	9				107
09	Returned per Instructions	7	5	4	8	10	7	7	3	5				56
06	Shipment # Missing or Incorrect		2	2	2	0	5	1	0	1				13
01	DFAS Not Paying Office		2	1		2	1	1	1	0				8
16	DFAS Recycled			1		0	0	1	0	2				4
20	Contractor not Active/Registered in CCR			1		0	0	0	1	0				2
02	Awaiting Definitizing Mod					0	0	0	0	2				2
03	Contract # on Invoice Missing or Invalid		1			0	0	0	0	0				1
05	Duplicate Number			1		0	0	0	0	0				1
18	Duplicate of an Unpaid Invoice			1		0	0	0	0	0				1
08	Requires Invoice Approval					1	0	0	0	0				1
04	Insufficient Copies					0	0	0	0	0				0
10	Item # Requires Verification					0	0	0	0	0				0
12	Error on DD 250 Invoice					0	0	0	0	0				0
13	Inspection/Acceptance Problem					0	0	0	0	0				0
14	Unauthorized Overshipment					0	0	0	0	0				0
17	Transporation					0	0	0	0	0				0
21	Electronic Invoice Submission Required					0	0	0	0	0				0
Total		26	40	39	30	46	52	36	34	27	0	0	0	330

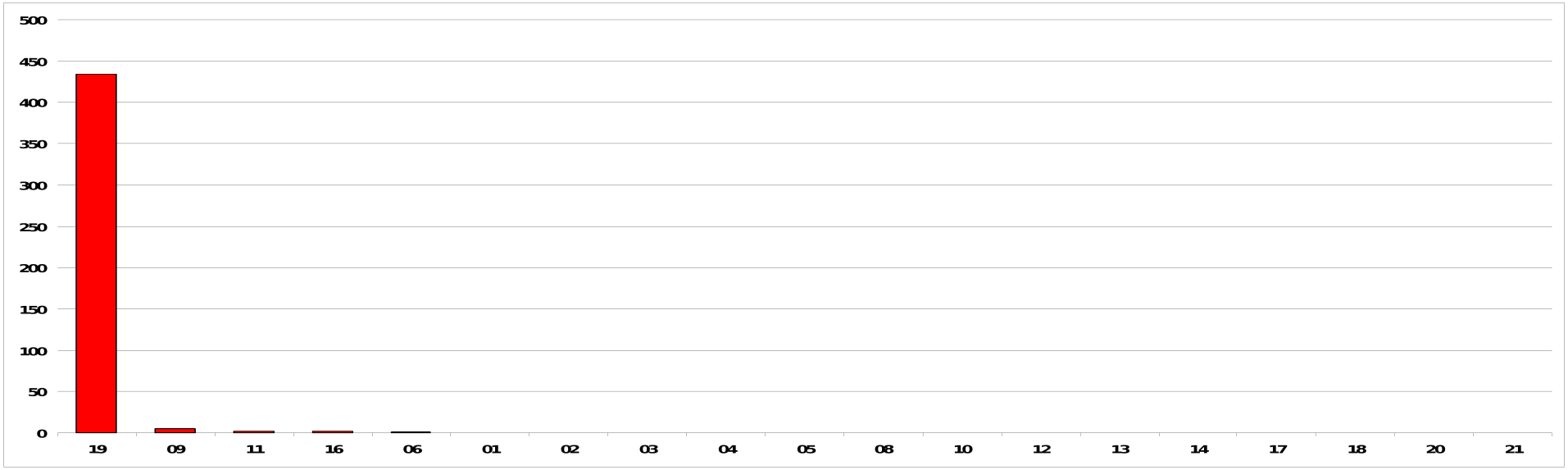
Progress Payment Invoices Processed



	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Returned	81	61	63	56	44	47	52	60	56	71	63	49	51
Recycled	0	5	0	1	0	1	0	4	0	2	1	0	0
Paid	963	874	970	832	946	871	933	818	821	909	856	841	934
Avg $ PPR's	$876,643.42	$794,040.13	$642,061.27	$753,149.69	$725,636.59	$775,063.13	$968,968.19	$840,323.09	$785,639.52	$869,570.02	$887,303.30	$786,005.62	$761,393.63
% Returned	7.8%	6.5%	6.1%	6.3%	4.4%	5.1%	5.3%	6.8%	6.4%	7.2%	6.8%	5.5%	5.2%
% Recycled	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

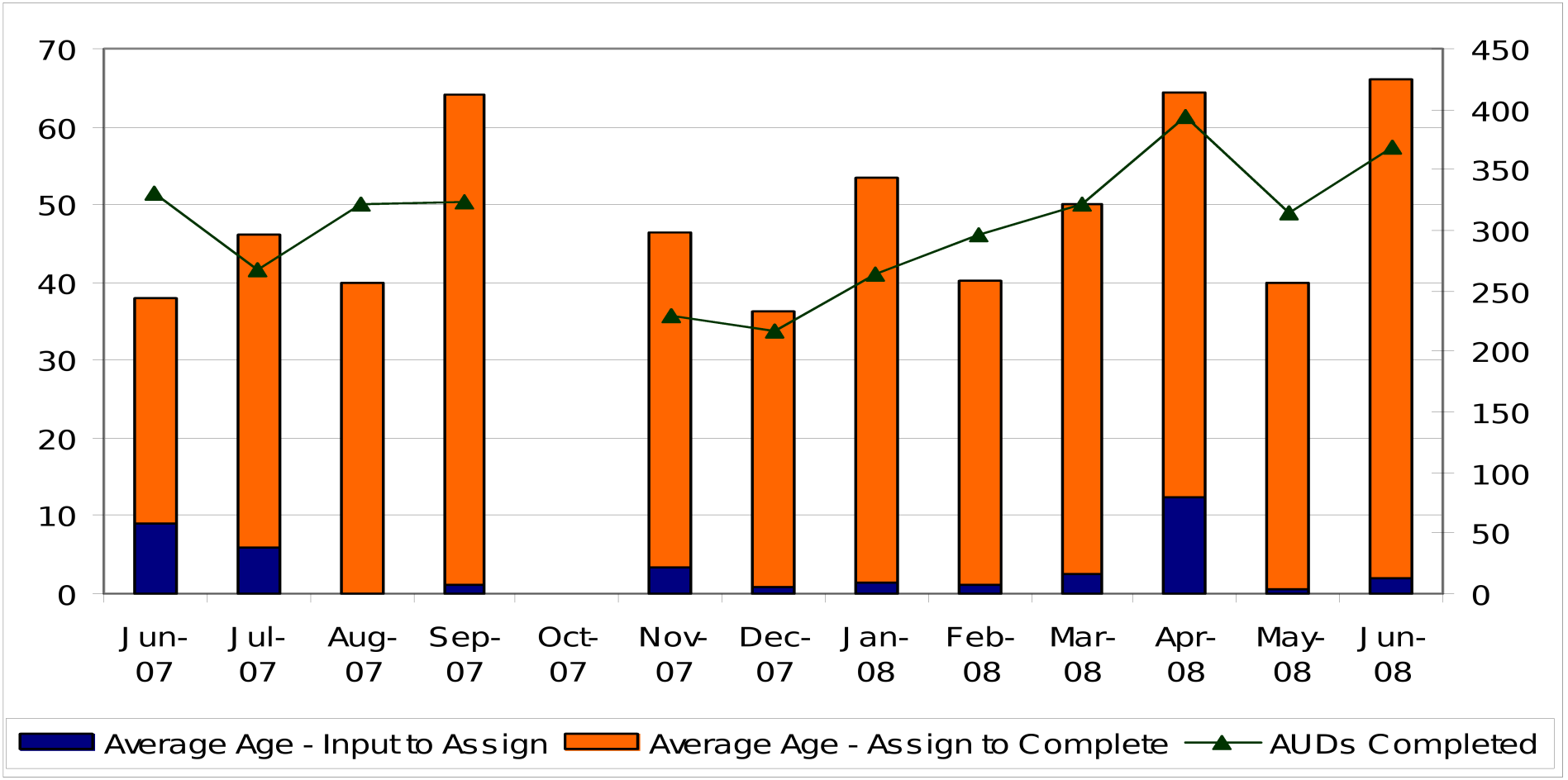
Making Every Day Count

Progress Payment Invoices Returned / Recycled



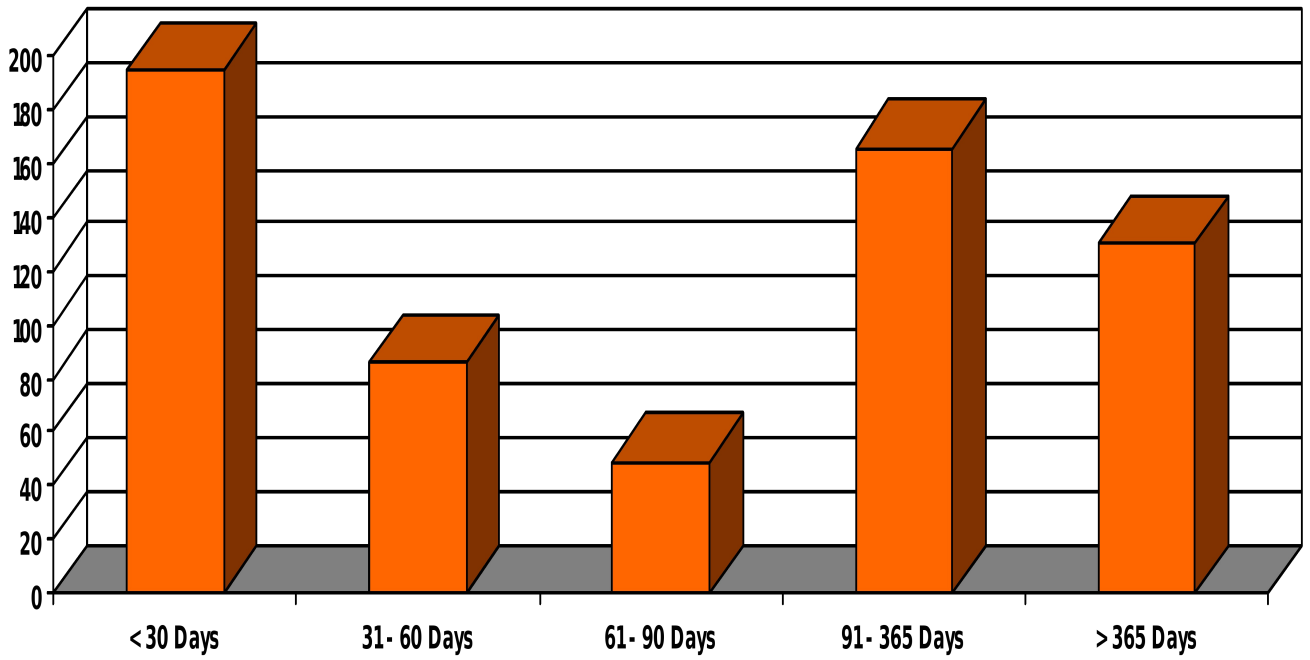
E code	REASON	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	FYTD
19	Other	42	46	51	60	56	69	63	47					434
09	Returned per Instructions			1		0	2	0	2					5
11	Not Billed IAW Contract	2				0	0	0	0					2
16	DFAS Recycled		1		0	0	1	0	0					2
06	Shipment # Missing or Incorrect		1			0	0	0	0					1
01	DFAS Not Paying Office					0	0	0	0					0
02	Awaiting Definitizing Mod					0	0	0	0					0
03	Contract # on Invoice Missing or Invalid					0	0	0	0					0
04	Insufficient Copies					0	0	0	0					0
05	Duplicate Number					0	0	0	0					0
08	Requires Invoice Approval					0	0	0	0					0
10	Item # Requires Verification					0	0	0	0					0
12	Error on DD 250 Invoice					0	0	0	0					0
13	Inspection/Acceptance Problem					0	0	0	0					0
14	Unauthorized Overshipment					0	0	0	0					0
17	Transporation					0	0	0	0					0
18	Duplicate of an Unpaid Invoice					0	0	0	0					0
20	Contractor not Active/Registered in CCR					0	0	0	0					0
21	Electronic Invoice Submission Required					0	0	0	0					0
Total		44	48	52	60	56	72	63	49	0	0	0	0	444

Cycle Time for Completed Reconciliations



	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
Average Age - Input to Assign	9	6	0	1	No Data	4	1	1.29	1.11	2.52	12.5	0.63	1.87
Average Age - Assign to Complete	29	40	40	63		43	35	52.13	39.03	47.55	52	39.39	64.1
AUDs Completed	330	268	322	324		229	217	263	297	322	394	314	368

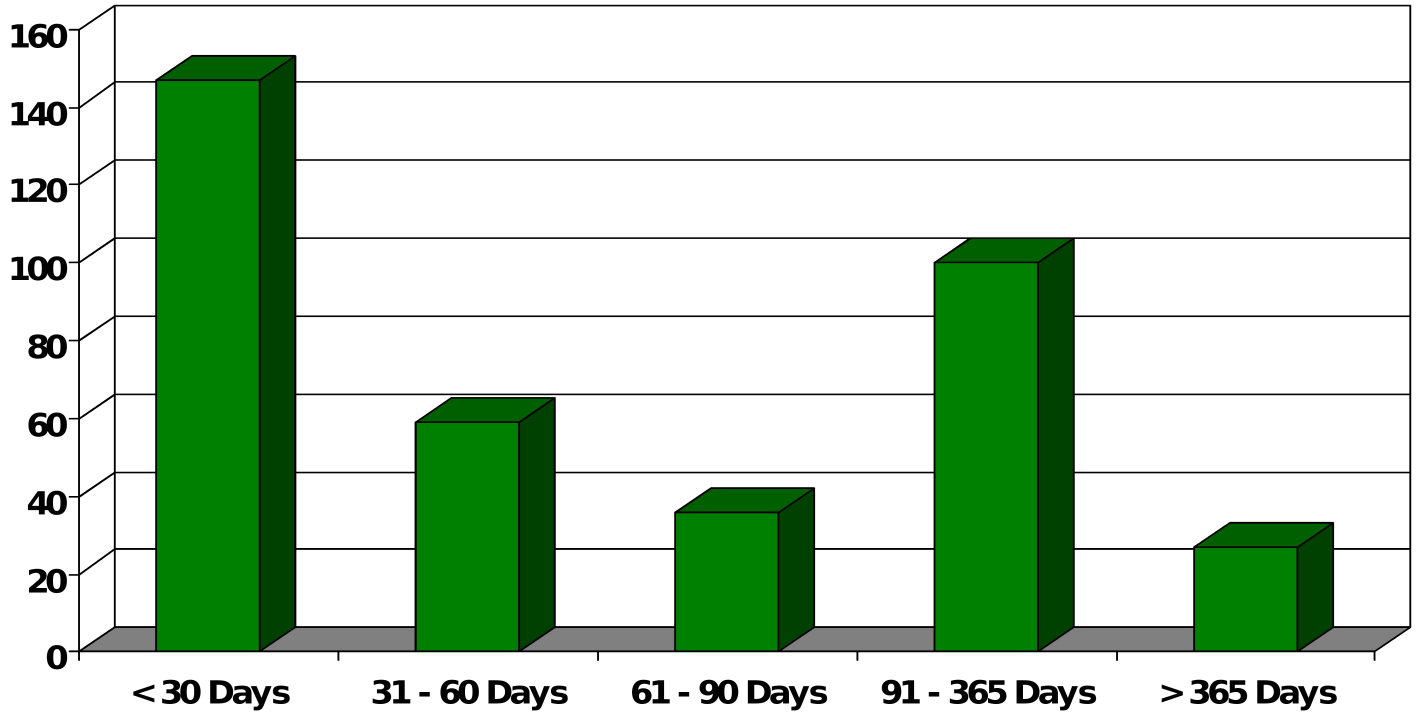
Total Reconciliation Inventory



Age	# in Reconciliation
< 30 Days	195
31 - 60 Days	86
61 - 90 Days	49
91 - 365 Days	166
> 365 Days	130

*Data as of August 12, 2008

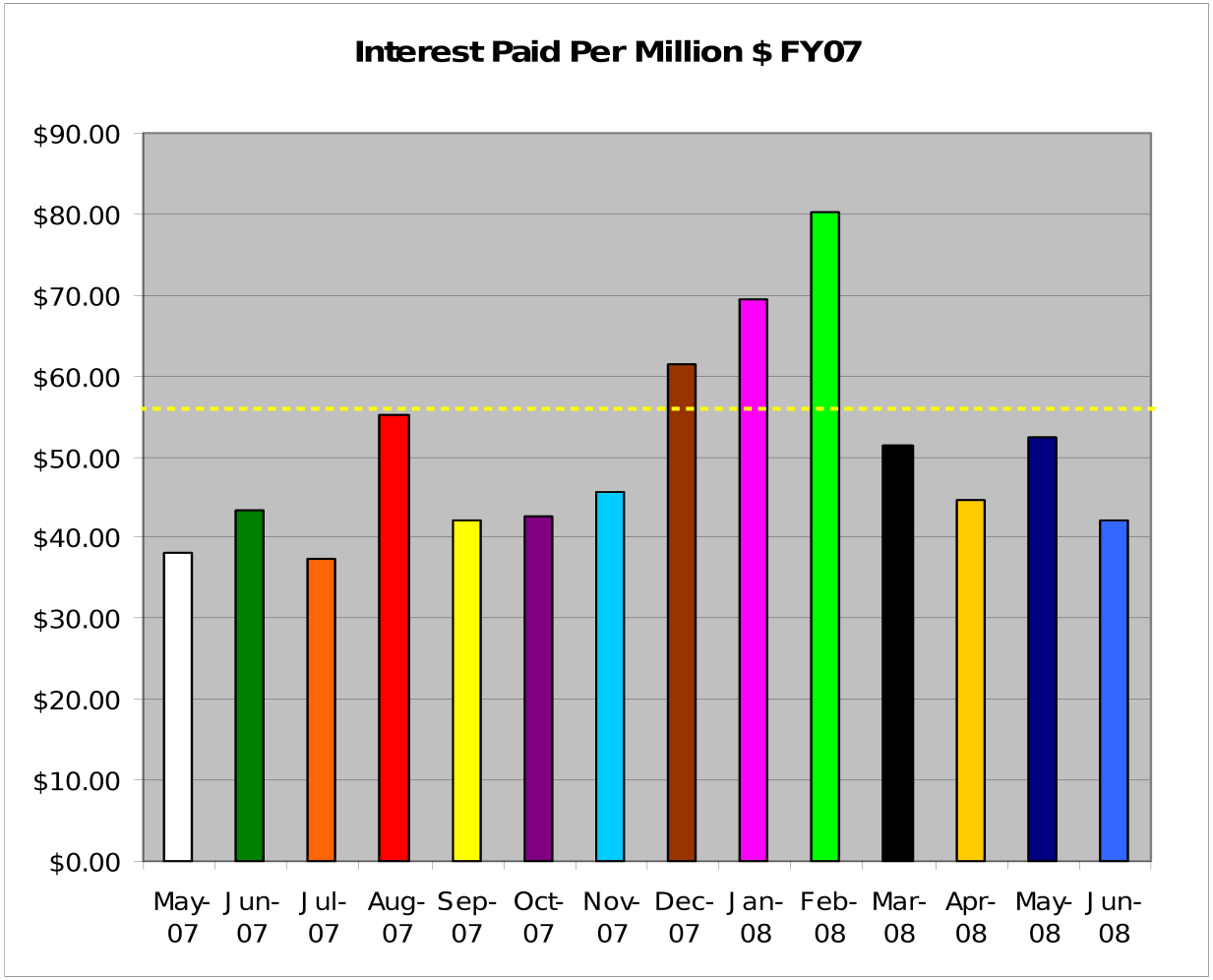
Reconciliation Inventory: FY00 - FY07 Contracts



Age	# in Reconciliation
< 30 Days	147
31 - 60 Days	59
61 - 90 Days	36
91 - 365 Days	100
> 365 Days	27

*Data as of August 12, 2008

Interest Paid Per Million



Goal is $49.00

May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08
$38.07	$43.37	$37.24	$55.18	$42.10	$42.53	$45.63	$61.38	69.33	80.24	51.29	44.67	52.42	$42.08

Making Every Day Count